ROANOKE COUNTY



STREET LIGHT REQUESTS & PROCEDURES

Policy

This policy sets out the evaluation procedure by which all requests for street lighting will be processed. The intent of the policy is to evaluate all requests as to the need for lighting of streets within the County to ensure the safety of vehicular and pedestrian traffic. Although consideration is given to the crime rate of the area, it is not a major factor for determining the installation of a street light.

Street lights requested solely for protection of private property (i.e. dusk to dawn lights) should be made directly to American Electric Power and the applicant shall assume all costs.

Procedures

Application:

Any person requesting a street light shall do so by completing the attached application (*see below*) or by writing to:

Department of Community Development P.O. Box 29800 Roanoke, Virginia 24018-0798 (Email: engineering@roanokecountyva.gov)

Evaluation:

Each request will be logged into a street light ledger with the appropriate information and will be evaluated based on office and field research. (*Please see copy of evaluation form and some of the factors for evaluation below*) The evaluation will be documented and calculated on the standard evaluation form. A copy of your evaluation will be forwarded to you.



Results of Evaluation:

<u>If your request scores 70 points or greater on the evaluation form</u>, Roanoke County will forward your request to American Electric Power (AEP) for installation once funds are allocated (*see Approval and Installation Schedule included in this brochure*). The Board of Supervisors determines the yearly allocation of funds for street light installation.

If your request scores between 55 and 69 points, you may request an Appeals Committee to review your application for a street light. The request must be in writing and you can mail your request to the County of Roanoke for scheduling. The Appeals Committee, consisting of Roanoke County residents, will conduct their site evaluation at a time that you may be present.

<u>If your request scores below 55 points</u>, the street light will not be installed by Roanoke County.

If your request is denied and you still wish to pursue a dusk to dawn light, you can contact AEP at: 1-800-956-4237, for further assistance.

Installation:

Upon approval, each request will be forwarded to American Electric Power for installation.

Approval and Installation Schedule

The process for evaluating the numerous requests and installing approved lights will normally take several months with time allowances given as follows:

Evaluation: 3-4 Weeks

Reports and Maps: 2-4 Weeks

Installation: 30-Days - 6 Months

Information

For further information about street lighting, contact the Department of Community Development at:

Phone: 540-772-2080,

Email: engineering@roanokecountyva.gov

For street light outages, call AEP Service Repairs: 1-800-956-4237.

STREET LIGHT APPLICATION

| Location of Street Lig | ght: | |
|-------------------------|---------------------------------------|----------------------|
| | Nearest intersection AEP pole number | |
| | | |
| | | |
| Requested by: | | |
| | Name | |
| | | |
| | Address | |
| | Home Phone # | / Work Phone # |
| Check if you would like | e to be present at evaluation | |
| If yes, betw | ween 8:00 a.m. and 5:00 p.m. □ | or after 5:00 p.m. □ |
| Comments: | | |
| | | |
| | | |
| | | |

PLEASE RETURN THIS APPLICATION TO THE MAILING ADDRESS BELOW, DROP OFF AT OUR OFFICES ON 5204 BERNARD DRIVE, FAX TO (540)776-7155, OR EMAIL RESPONSES TO: engineering@roanokecountyva.gov